

Wolseley Keeps the Heat On

The widest Parts range, the best service and great value

90% stock availability on Domestic Boiler Parts

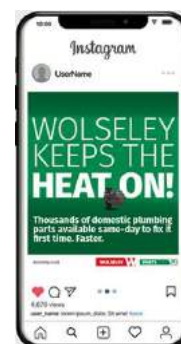
- Key geographical locations - Major cities - Specialist knowledge
- Hubs and a linked branch network
- Same day collection from hub
- Same day courier service from hub to branch or to site, when ordered before 12 (chargeable)



Bespoke Stocking Profiles

Bespoke Van Stock Solutions can also be arranged

- 26 Hub locations
- 136 associated linked branches
- 11 areas
- Stocking profiles have been built based on our customer requirements for purchases in the hub or the linked area'
- Stock gaps at the Hubs have been identified and filled'
- Large investment of additional parts stock rolled out to each Hub



Branch Selection with Service in Mind

Area	Branch	Telephone Number
Belfast	Belfast	028(90) 751626
Birmingham	Telford	01952 677106
Birmingham	Worcester	01905 756983
Edinburgh	South Gyle	0131 316 4336
West Yorkshire	Bradford	01274 736111
London	Battersea	0207 622 4875
London	Barking	0208 532 7930
London	Sidcup	0208 308 4280
London	Epsom	01372 754900
London	Hove	01273 324352
London	Ilford	0208 553 4183
London	London - Lee	0208 318 5882
London	Watford	01923 234156

Area	Branch	Telephone Number
London	Isleworth	0208 560 2794
London	Park Royal	0208 965 7233
London	London - Balham	0208 675 9982
London	Highgate	0208 340 0773
Manchester	Salford	0161 925 0873
Nottinghamshire	Derby - Ascot Drive	01332 369880
Nottinghamshire	Nottingham - Nuthall Rd	0115 9425650
South Yorkshire	Sheffield - Coleford Rd	0114 2426068
South Yorkshire	Chesterfield	01246 209501
South Yorkshire	Barnsley	01226 299596
North East	Newcastle Byker	01912 656677
North East	Stockton	01642 607954
North East	Hull - National Avenue	01482 446672

The Hubs

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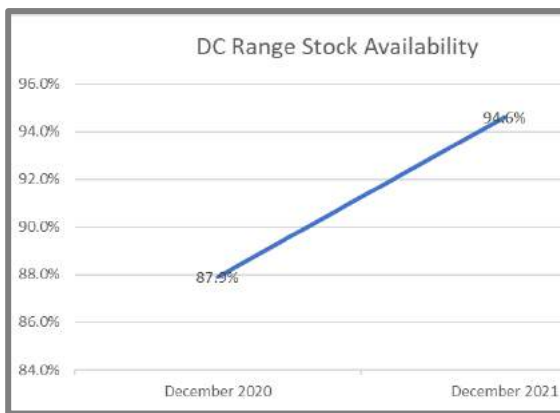
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Improved Stock across the Network

Better year on year performance for our customers

Distribution Center

- 3 DC's
- 6,000 different parts
- Significant stocking performance from Dec 20 to Dec 21



Branch

- 26 focus branches
- 6,975 added new parts
- Improved availability performance from 78% to 90%

Same Day Stock Hold against Purchase		
Area	Previous	Current
Belfast	73%	90%
Birmingham	69%	88%
Edinburgh	76%	88%
Hull	79%	90%
West Yorkshire	79%	90%
London	78%	90%
Manchester	78%	91%
Newcastle	88%	92%
Nottinghamshire	72%	88%
South Yorkshire	75%	88%
Stockton	87%	90%
TOTAL	78%	90%



Customer Benefits

Efficiencies

- Travel time
- Fuel costs
- Collection wait time

Improved SLA's

- Heightened first time fix rates
- Customer/tenant satisfaction
- Increased performance

By working with Wolseley, could you add more jobs on to your engineer's day?

WOLSELEY



PARTS

